



FOR IMMEDIATE RELEASE

KLAM CONSTRUCTION OF PORTLAND, OR. RECOGNIZED AMONG THE TOP CUSTOMER SERVICE LEADERS IN THE RESIDENTIAL CONSTRUCTION INDUSTRY

GuildQuality's 2018 Guildmaster Award Honors KLAM Construction

Portland, OR., 4/3/18 -KLAM Construction of Portland, OR. received a 2018 Guildmaster Award from GuildQuality for demonstrating exceptional customer service within the residential construction industry.

Since 2005, [GuildQuality](#), an Atlanta-based third-party customer satisfaction software surveying company, has powered the Guildmaster Award to recognize and celebrate home building, remodeling, and contracting professionals demonstrating the highest level of customer service within the U.S. and Canada.

Out of 600+ eligible applicants, KLAM Construction is one of 300+ [businesses within the residential construction industry](#) recognized by GuildQuality for consistently delivering superior customer care.

In determining which businesses received the 2018 Guildmaster Award, GuildQuality reviewed thousands of survey responses submitted by customers of Guildmaster candidates, and considered two primary metrics for each candidate: the percentage of customers stating they would recommend the business to friend and the percentage of customers who responded.

KLAM Construction achieved a recommendation rate of 90% or above from their customers surveyed by GuildQuality.

For more on the 2018 Guildmaster Award and qualifications, visit www.guildquality.com/guildmaster/.

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About KLAM Construction

www.klamconstruction.net
Info@klamconstruction.net
(503)405-5720

About GuildQuality

Over 2,500 residential construction professionals rely on GuildQuality's customer satisfaction surveying software to help them deliver exceptional customer service and get the recognition they deserve for their commitment to quality. Join GuildQuality's community of quality today and see your company through your customers' eyes. For more information about GuildQuality, visit www.guildquality.com.